

All about RingCentral Office™

The #1 cloud business phone system that eliminates expensive on-premise equipment, provides Plug & Ring® ready phones, and delivers enterprise-class functionality.

Use RingCentral Office as your business phone system and get:

- More power than a traditional phone system.
- One system for multiple locations and mobile employees.
- Unparalleled ease of use—no PBX expertise needed.
- Ultimate mobility and access from anywhere online or on your smartphone.
- No risk - reliable service with free customer support 24/7¹.
- Best value with an all-inclusive, low fixed monthly cost.



	20-User Phone System Comparison	RingCentral Office	Traditional On-Premise PBX Systems
UP-FRONT COST	On-premise hardware – PBX, server cards	£0	£3,500
	One-time phone cost ²	£1,900	£2,500
	Setup and implementation per location	FREE	£2,500
	Number transfer/Porting	FREE	£150
	Phone configuration	FREE	£500
	Integrations with Box, Dropbox, Google, and Outlook	FREE	£100
MONTHLY COSTS	PBX software licences	£0	£100
	All inclusive pricing with business class features	£519.80 (Premium)	Not available
	Large volume of bundled minutes ³	FREE	Metered, £140
	Unlimited Internet fax	FREE	£50
	Local numbers for each user	FREE	£5/user
	Free phone number and minutes	FREE	£50
	Feature and functionality updates and upgrades	FREE	£100
	24/7 customer support ¹	FREE	£150
	“Touch” management on iPhone and Android	FREE	Not available
	Presence across multiple devices ⁴	FREE	Not available
	On-going system management and configuration	Designed for easy self-management	Requires IT or outsourced support
Service contract	No contracts required	Contracts required & early termination fees	
TOTAL COSTS	Total Monthly Cost	£520	£690
	Total Cost in Year 1	£8,140	£17,530
	Total Cost in Year 2	£6,240	£8,280
	Your Savings with RingCentral Office	£9,390 saved!	Save your 54% first year

¹24/7 Customer Support for Office Premium and Enterprise edition customers. 8am-6pm GMT Monday-Friday for all other customers.

²Price based on Cisco 303 model. ³UK only. ⁴Deskphone, mobile phones, desktop app.

Included features

Business phone system

- Auto-receptionist
- Multi-level IVR⁵
- Dial-by-name directory
- Employee and department extensions
- Cost Centre Management
- Music and messages on hold
- Call monitoring⁵
- Voicemail with email notification
- Visual voicemail

Call and fax management

- Answering rules
- Call queues
- Call forwarding
- Caller ID
- Extension dialling
- Call screening
- Call recording (automatic⁵ and on-demand)
- Shared Lines
- Call Park
- Intercom
- Paging
- Call transfer
- Call logs
- Call blocking
- Return calls with *69
- Presence across multiple devices

Audio Conferencing

- Unlimited, easy access
- Host controls plus Invite
- International dial-in numbers

Internet fax

- Send and receive without a fax machine
- Faxes arrive as email attachments
- Sign and edit faxes electronically
- Send faxes using a fax machine with an analogue adapter

Reliable phone service

- VoIP phone service
- International calling
- Smart numbers for voice and fax
- Free-phone or local
- International numbers
- RingMe click-to-call me
- RingOut click-to-call out
- Virtual calling card

RingCentral Desktop Apps

- PC and Mac with HD Voice⁵, messaging⁷, fax, conferencing and online meetings

RingCentral Mobile apps

- iOS devices with HD voice⁵, messaging⁷, fax, conferencing and online meetings
- Android devices with HD voice⁵, messaging⁷, fax, conferencing and online meetings

Integrations

- Salesforce⁵
- Oracle Sales Cloud
- Microsoft® Windows® applications and Outlook® contacts
- Zendesk & Desk.com⁵
- Box, Dropbox
- Google (Gmail/Hangouts and Google Drive)

HD voice-enabled devices

- Polycom® IP phones (321⁶, 335, VVX310, VVX410 VVX500) and Polycom conference phones IP 5000 and IP 6000
- Cisco® (SPA 303, SPA 508G, SPA 514G, SPA 525G2)
- Cisco SPA-122 (ATA)
- Yealink W52P cordless phone

RingCentral Messaging™

- Unlimited text messages⁷
- Mobile app and Desktop app

Quick Facts

Simple

Activate your service online and plug in your ready-to-use IP phones. That's it!

Mobile

Setup, manage and access your system from your smartphone or tablet, wherever you are.

Reliable

Power your phone and fax service with a robust, cloud-based PBX.

Complete

Get advanced voice, fax features, reliable phone service, and business-class IP phones in a single solution.

Affordable

Expect one flat, predictable monthly cost. No setup costs, no contracts required, no surprises.

FREE 24/7 customer service and support!⁸

How do I purchase RingCentral Office?

Purchase RingCentral Office online in just minutes, or contact sales to customise a package tailored to your business' needs. You'll get a low monthly rate and instant activation—no setup fees, no contracts required.

Plug & Ring phones

Purchase or rent competitively priced IP phones designed specifically for VoIP business phone systems. IP phones arrive pre-configured with phone numbers and extensions—simply plug your phones into your Internet router and make calls instantly.

Sign up at www.ringcentral.co.uk or contact our sales department today at **0800 098 8136**

⁵Available with RingCentral Office Premium and Enterprise plans. ⁶HD not available.

⁷Refer to RingCentral Messaging™ feature page for more details

⁸24/7 Customer Support for Office Premium and Enterprise edition customers. 8am-6pm GMT Monday-Friday for all other customers.