

# RingCentral Accessibility FAQ

#	Question	Answer
1.	How does RingCentral ensure accessibility in its products?	<p>The RingCentral Product Counsel advises on accessibility requirements, including WCAG 2.0, for all end-user facing applications, new product features, and RingCentral services in general. We routinely assess our accessibility and roadmap to meet compliance. Our user experience (UX) team designs to meet accessibility compliance using our development practices and requirements.</p> <p>RingCentral is committed to designing to accessibility compliance. RingCentral uses an independent third-party to perform assessments and validations for major releases of all our products. In addition, RingCentral uses self-assessment tools to evaluate accessibility when designing our products.</p>
2.	If issues with Accessibility arise, how does RingCentral remediate such issues?	RingCentral identifies and fixes High and Medium priority issues related to compatibility with accessibility issues within 1-2 releases High and Medium priority issues related to compatibility with accessibility.
3.	Does RingCentral comply with WCAG 2.0 guidelines and Section 508 Standards?	RingCentral applications and web pages are compliant with both Section 508 and WCAG 2.0 AA recommendations, with a few exceptions. More details about how each product complies with each WCAG guideline can be found in the product's respective VPAT Accessibility report. Documents can be found at: <a href="http://ringcentral.com/product-accessibility-faq">ringcentral.com/product-accessibility-faq</a>
4.	Does RingCentral Video support automated closed captioning for its live meetings?	RingCentral Video offers automated English-only closed captioning for free to all Office and Glip users.
5.	How are meeting recordings accessible?	The RingCentral Video meeting recording player is accessible to screen readers and keyboard navigable.
6.	How is RingCentral keyboard accessible?	The RingCentral app can be navigated via "Tab," "Arrow Keys" "Enter," "Esc," and "Space."
7.	What are important accessibility-related keyboard commands that users should be aware of?	In the RingCentral app, in addition to the common keyboard commands, there are some additional keyboard shortcuts that can be found under Settings > Keyboard shortcuts.
8.	Is RingCentral accessible for users with visual impairments?	RingCentral applications and web pages are compliant with both Section 508 and WCAG 2.0 AA recommendations to support access to users with visual impairments, with a few exceptions. More details about how each product complies with each WCAG guideline can be found in the product's respective VPAT Accessibility report. Documents can be found at <Accessibility web page link>.
10.	Does the RingCentral application support high contrast or dark mode settings?	The RingCentral app has a Dark theme and a High Contrast theme. Access it via Settings > Themes.
12.	Will RingCentral be expanding its VPAT Accessibility library?	Yes, through 2021 and beyond, RingCentral is committed to expanding our accessibility capabilities and VPAT conformance library of documents across much of our product portfolio.