

TELEHEALTH TECHNOLOGY INTEGRATION CHECKLIST

If you're investing in a telehealth solution, there are a number of things to consider, including price and functionality. However, you also have to think about whether this solution will easily integrate with your current systems and applications.

The ability to integrate your telehealth solution with your existing stack is crucial—it saves you money and time. This checklist helps you assess whether the solution you want will work with the systems and applications you already have.

- Does the [video conferencing feature](#) in the telehealth solution integrate with your built-in or external cameras and microphones?
- Does your current telehealth system include integrated message, video, and phone capabilities within a single application?
- Does the telehealth solution enable you to intelligently route scheduling calls to assigned staff?
- Can it create and send secure telehealth appointment links to patients?
- Are you [locked in to a specific vendor](#)? If you purchase a telehealth solution from a different vendor, will those solutions “talk” to each other?
- Can you originate a telehealth session from within your patient portal?
- Can your patients engage with you via web chat from within your patient portal?

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