

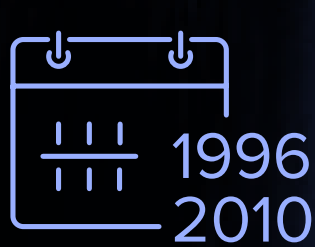
Gen Z: A new generation of remote learners



Gen Z is the generation that makes up the student body in colleges and universities today. Their experiences have shaped their approach to learning.

As remote learning becomes a mainstay in the higher education field, educators, administrators, as well as IT departments should be aware of Gen Z preferences for remote learning so they can offer an engaging and secure experience. This infographic offers insight into societal impacts on Gen Z as well as Gen Z learning trends.

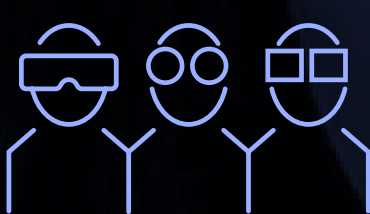
SOCIETAL IMPACTS ON GEN Z:



The Pew Research Center defines Gen Z as being born between 1996 and 2010.



Before the global healthcare crisis of 2020, this generation was set to inherit a strong economy with record low unemployment.



Members of Gen Z are more racially and ethnically diverse than any other generation.

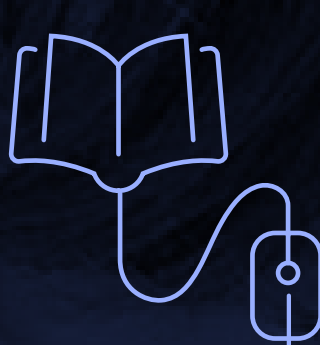


Members of Gen Z are considered “digital natives”—the oldest of them were born when internet access was widespread, and the youngest of them don’t remember a time before smartphones.



Gen Z is also on track to be the best-educated generation—they’re less likely to drop out of high school and more likely to be enrolled in college or university.

GEN Z AND REMOTE LEARNING: WHAT ARE THEIR PREFERENCES?



Gen Z students are accustomed to using technology as part of the learning process.



Gen Z students also want a fully immersive experience—51% of them said they learn best by doing.



Gen Z expects that remote learning tools should be available on demand, with low barriers to access.



Gen Z students are accustomed to personalized experiences (think Netflix recommendations), and want to choose a learning path that best fits their needs.



Gen Z students may be digital natives, but they’re not digitally literate—the 2018 International Computer and Information Literacy study showed that only 2% of Gen Z students surveyed were at the highest level of computer and information literacy (meaning that they can work independently with technology to gather and manage information with precision and good judgment).



According to a researcher at the University of Nebraska-Lincoln, Gen Z college and university students respond well to on-demand remote learning platforms and collaborative learning techniques (such as giving students a chance to participate in remote, live lectures).



Not all Gen Z students have consistent internet access—11% of Gen Z students reported they didn’t feel confident about their access to reliable internet and technology.

To learn more about remote learning and cloud-based communications platforms that support it for Gen Z and other generations, **get a RingCentral demo today.**

Visit us at ringcentral.com/education or call **833-907-3437**.