



***RingCentral***<sup>®</sup>

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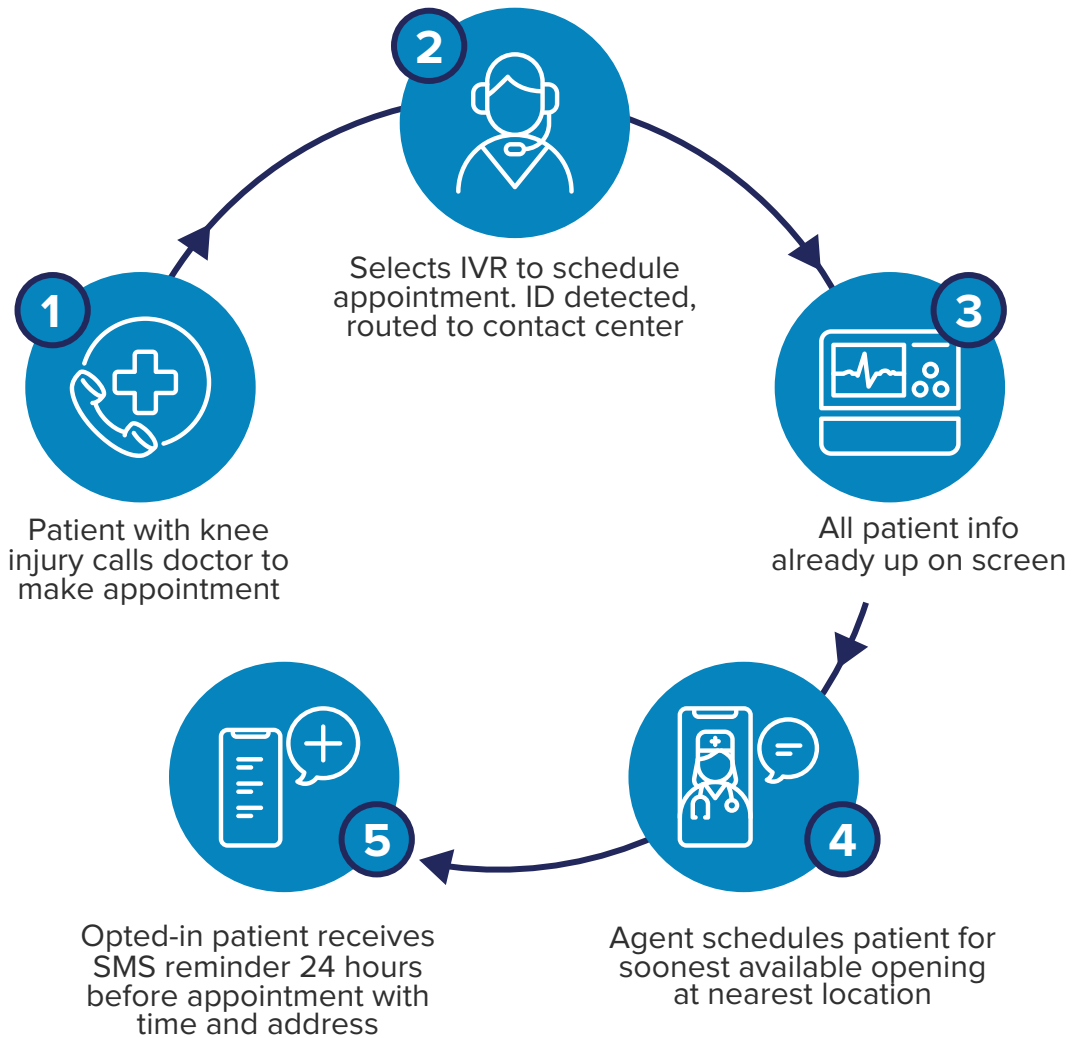
**THE DIGITAL BUILDING  
BLOCKS OF CARE  
COORDINATION**

INTRODUCTION

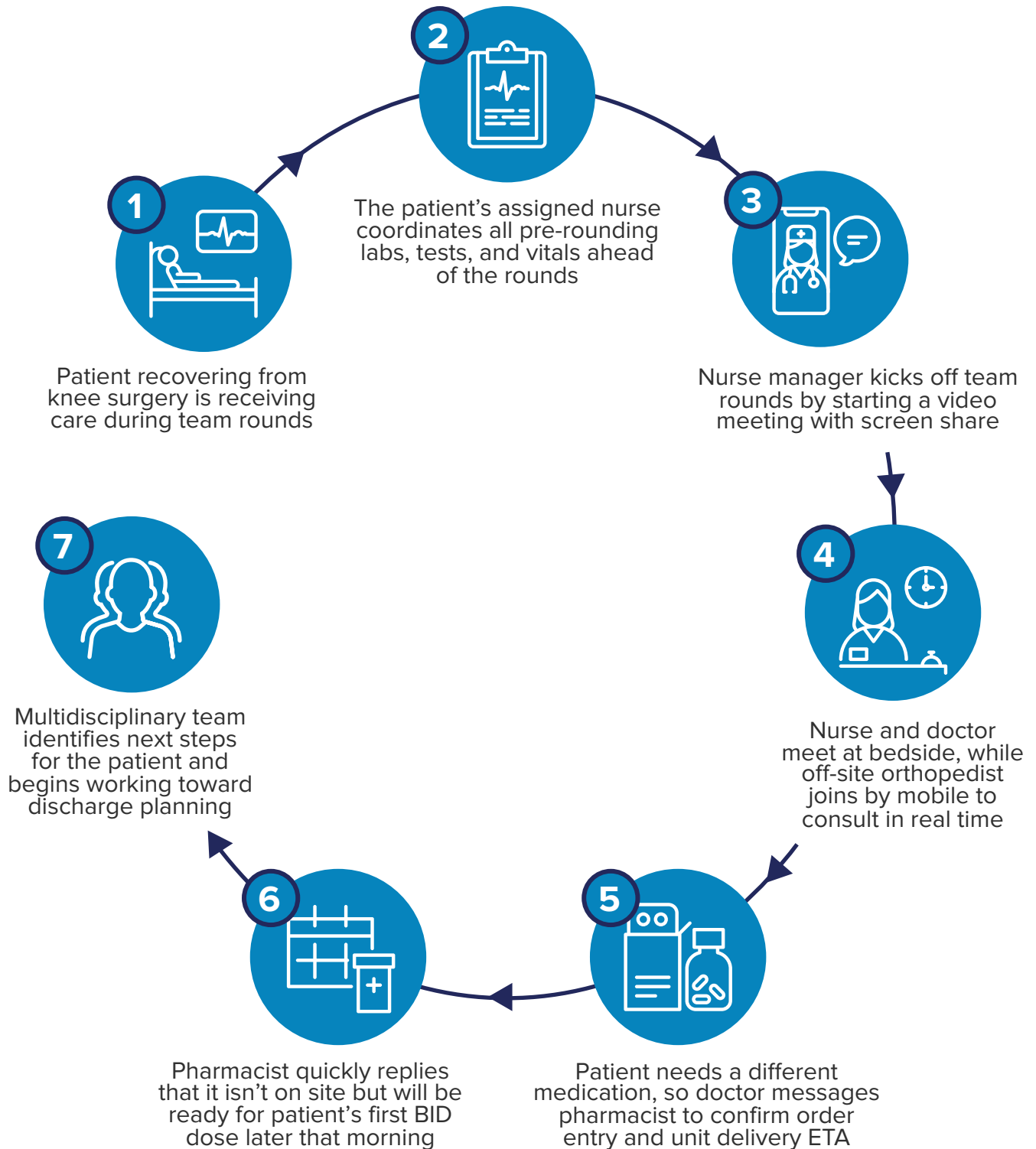
# THE DIGITAL BUILDING BLOCKS OF CARE COORDINATION

Coordinated care is crucial to ensure that patients receive the appropriate type and level of care. An integrated communications solution can dramatically streamline healthcare workflows—which means better, faster care for patients, fewer readmissions, and lower costs for providers.

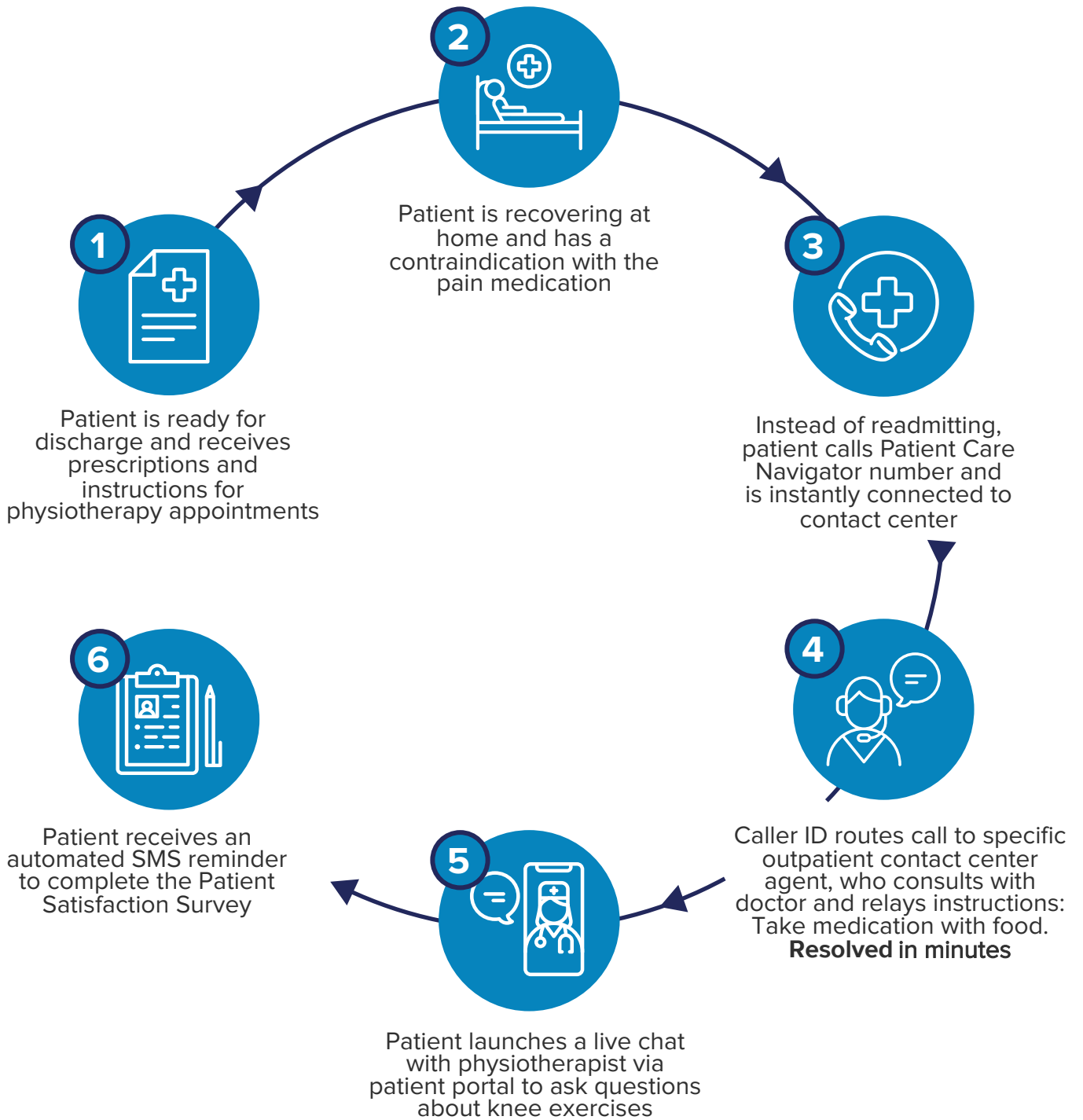
## Seamless Patient Scheduling (multi-location)



# Speed Care Team Collaboration



# Engage Patients in Follow Up



## WHY OUR INTEGRATED COMMUNICATIONS AND COLLABORATION SOLUTION MAKES SENSE FOR HEALTHCARE PROVIDERS

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**□ Don't miss a call**

Patients consistently reach live staff with voice calls that fall over to additional extensions or contact centers.

**□ Better scheduling**

Fast appointment scheduling and automated SMS reminders increase patient satisfaction and reduce no-shows.

**□ Any device, any time**

Care teams use integrated voice, video, and messaging on any device, from any location to speed decisions and actions related to patient care.

**□ VIP numbers**

Patients can engage live staff through VIP numbers or chat-enabled patient portals to receive follow-up instructions, answer prescription questions, and more.

**□ SMS reminders**

Providers can remind patients with SMS to follow up on Patient Satisfaction Surveys.

**□ BYOD**

Support for BYOD: One device, two numbers for work and personal.

**□ Certifications**

HITRUST CSF certified to support use within HIPAA-compliant environments.

**□ Open platform**

A flexible cloud platform that integrates with most systems, including more than 1,500 in our App Gallery.

**[Request a demo.](#)**

See how cloud communications can transform your healthcare organization.

**Request a demo**

