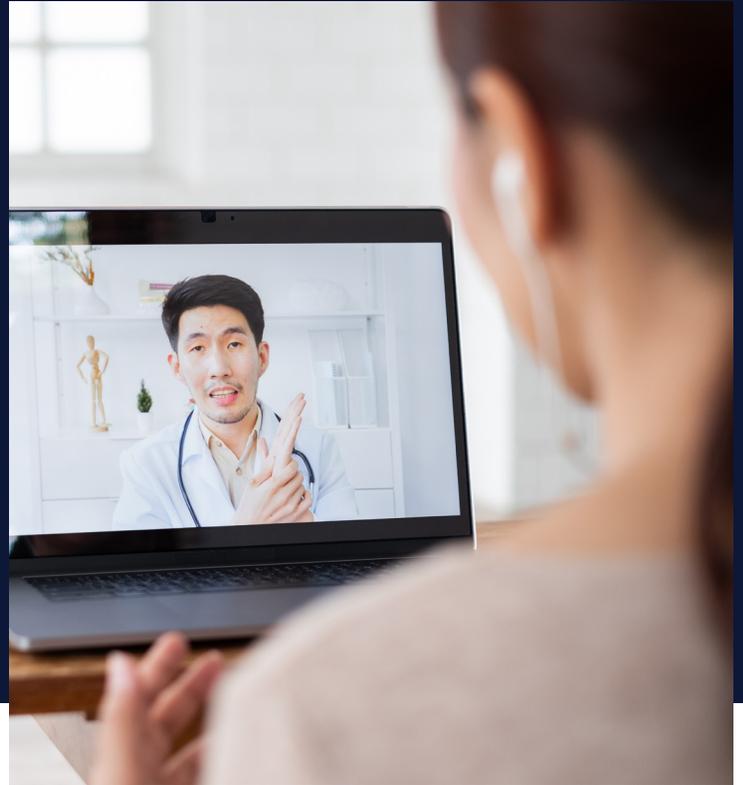**RingCentral®**

2021 healthcare provider digital strategy checklist

2020 was a turning point in the healthcare industry. A global healthcare crisis led to an unprecedented demand for healthcare services. Digital solutions, such as telehealth platforms, became the unsung heroes in the healthcare industry. In addition, digital solutions are beginning to prove their value in solving other problems, such as inefficiencies, poor communication, and lack of transparency.

This year, it's critical that healthcare providers put a strategy in place to implement digital solutions that will make their practices more resilient to unforeseen situations as well as to become more efficient and to offer a better patient experience. This digital strategy checklist helps you ensure your practice is equipped to handle the demands of 2021.

Preparation for a digital transformation (using technology to dramatically change processes so they deliver greater value)

Investment in cloud technologies to reduce IT costs and to increase agility

Investment in a healthcare communications platform, which would enable healthcare providers to deliver telehealth services effectively and securely

A shift toward collaborative communication solutions, which allow providers, payers, and patients to easily share information

Support for multi-channel communications solutions, so patients can connect with providers through more than one channel

Investment in digital solutions that increase flexibility and agility without sacrificing the patient experience

Reduce inefficiencies through technologies that automate processes and make communication faster and simpler

Partner with RingCentral to bring your digital strategies to life

RingCentral can help you put your digital strategies to work. Our cloud-based communications platform for healthcare enables digital transformation throughout your healthcare organization. Learn more about how RingCentral helps healthcare providers today.

Put connection at the center of care

Deliver better patient and member experiences via your telehealth program and bring down costs with modern and secure cloud communications.

RingCentral is where communication meets innovation. We provide a robust, secure and global cloud communications platform with messaging, video and phone. We help healthcare organizations everyday improve collaboration and productivity and ultimately drive better patient outcomes.

Visit us at **ringcentral.com/providers** or call **833-907-3437.**

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