RingCentral

Communications needs assessment checklist for education

How did your communications system fare during the public health crisis that unfolded in 2020? Did it withstand the pressure of cybersecurity threats, a spike in usage, and demands for greater collaboration? For many schools, their communications systems came up short.

We've created a checklist to help you assess your school's communications needs, so you can make the right technology choices going forward.

Is your communications system a set of point tools (one tool for messaging, another tool for telephony, another for distance learning)? Bear in mind that a unified communications platform offers communications and collaboration tools in one place, making them easier to manage.

How many communications channels does your current communications system support? A unified communications platform offers telephony, chat, and video conferencing.

How secure is your communications system? Will it protect against external threats that could disrupt learning?

Can you use your communications system on mobile devices?

How easy to use is your communications system? Can students and instructors (especially instructors without extensive distance teaching experience) use it without a steep learning curve?

Does your communications system allow instructors to teach synchronously and asynchronously?

Does your communications system integrate with other systems of record or solutions (such as your learning management system)?

Does your communications system enable collaboration, not just between instructors and students, but between staff members? Can they easily share information in a secure manner?

About RingCentral

RingCentral's unified communications platform meets your school's communications needs

RingCentral's cloud-based unified communications platform offers flexibility, security, and ease of use for students and instructors.

To learn more, get a demo.

With RingCentral, learning is always in session.

Learn more about RingCentral for Education at ringcentral.com/education.

For more information, please contact a sales representative.
Visit us at
ringcentral.com/education
or call 844-569-2989.

RingCentral, Inc. (NYSE: RNG) is a leading provider of cloud Message Video Phone™ (MVP™), customer engagement, and contact center solutions for businesses worldwide. More flexible and cost-effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

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