



RINGCENTRAL SUBPROCESSOR LIST

List Updated: April 30, 2021

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as sub-processors:

Subprocessor	Functions	Location	Products
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	All Products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All Products
Alchemer (formerly known as Surveygizmo)*	Optional Survey functionality within the Product	United Kingdom	Engage Digital
Amazon Web Services, Inc.	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA Engage Voice: Canada, USA Engage Digital: Canada, France, USA	All Products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office. Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice
Claranet Limited	Data Center Hosting	France	Engage Digital
GoodData Corporation	Powers data analytics	USA	Engage Digital Engage Voice
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA Engage Digital: USA	RingCentral Office

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InContact, Inc.	Contact Center Provider	USA	Contact Center
Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	All Products
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams
Wildbit, LLC*	Optional Survey functionality within the Product	USA	Engage Digital
Zoom Video Communications, Inc.	Video Hosting	USA	RingCentral Meeting

*- Removed from the list in error. They have been present in prior versions of the list. Added back in.