

# RingCentral National Small Business Week Contest FAQs



## Contest prizes, eligibility, and rules

### When is the video contest?

**A:** Submissions for the RingCentral National Small Business Week Contest will be held online from 12:01 a.m. (PT) April 6, 2021, to 11:59 p.m. (PT) May 8, 2021.

### What is the prize?

**A:** The winner's video and the videos of three honorable mentions will be featured across RingCentral's homepage and will be announced through our social media channels. The winner will receive a \$5,000 Visa gift card, and the honorable mentions will each receive a \$1,500 Visa gift card. Additional entries may also be recognized and published.

### Who is eligible to enter?

**A:** You must be a RingCentral small business customer to enter and win the contest.

### What are the submission rules?

**A:** Video submissions must be 1–3 minutes in length and must contain your company name, your name and title, and explain how you are using RingCentral Office® to navigate the rapidly changing economy, engage with your staff and customers, or take your business to the next level. Entrants must enter all information on RingCentral's contest landing page and post their videos to one of the three approved channels (Glip, YouTube, or Vimeo).

**Where to submit:** On the [RingCentral contest page](#), enter all details in the submission form so we may notify the winners. Videos must be posted to one of two channels (YouTube or Vimeo) with the URL details entered into the submission form.

**Video length:** Videos must be 1–3 minutes in length. No more, no less.

**Submission format:** Most common video file types are accepted. Check with the online submission manager at [SMBcontest@ringcentral.com](mailto:SMBcontest@ringcentral.com) if you aren't sure your video format is accepted.

**Video quantity:** Only one video per submission. Multiple submissions are welcome but must be submitted separately.

## Submission FAQs

### How is the contest judged?

**A:** Here is the complete contest process:

**Judges:** Members of the RingCentral staff will review all submissions to determine the winner and honorable mentions.

**Timeline:** The duration of judging will be 7 days, and the winner will be announced on May 19, 2021.

**Contest updates:** We will make contest updates and announcements on social media.

**Contact:** You may always reach us at

[SMBcontest@ringcentral.com](mailto:SMBcontest@ringcentral.com) for questions.

### When will winners be announced?

**A:** Winners will be notified by email on May 19, 2021, and announced on our website and RingCentral social channels on May 20, 2021.

## Technical and legal FAQs

### Do I retain rights to my submitted video?

**A:** The [terms and conditions](#) of the contest give RingCentral non-exclusive rights to use, publish, and reproduce the submitted works (typically used for campaigns, promotions, etc.). This means that you may still publish your work elsewhere, and we have no claim with those other publications.

### Will you publish my video even if I don't win?

**A:** We often publish additional submissions beyond the winners on our channel, but there's no guarantee.

### I'm late! Will you still accept my entry?

**A:** Unfortunately, we do not accept any late submissions.

### Can I submit outside of the RingCentral contest landing page?

**A:** Unfortunately, we do not accept any submissions that aren't posted to our SMB Contest Glip group, YouTube, or Vimeo and not submitted via our RingCentral contest landing page.

### I'm having issues submitting my video through the contest posting channels.

**A:** Please contact our online submission manager at [SMBcontest@ringcentral.com](mailto:SMBcontest@ringcentral.com) for issues.



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