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December 11, 2020

RingCentral, Inc.
20 Davis Dr.
Belmont, CA 94002

Based upon the procedures performed by an Authorized External Assessor which indicated that there were no material changes to the control environment that would result in RingCentral, Inc. ("the Organization") no longer meeting certification criteria of the HITRUST® CSF Assurance Program, the backend infrastructure of the following applications and supporting infrastructure of the Organization ("Scope") continue to meet the HITRUST CSF® v9.2 certification criteria:

RingCentral, Inc.: RingCentral Office (Oracle DB 11.2, VMWare v6.5, Windows Server 2016, CentOS 6/7, RedHat Linux 6/7), RingCentral Meetings (Oracle DB 11.2, VMWare v6.5, Windows Server 2016, CentOS 6/7, RedHat Linux 6/7), RingCentral Glip (AMI Linux 2018.03, MongoDB 3.6), and RingCentral Video (MongoDB 3.6, VMWare v6.5, Windows Server 2016, CentOS 6/7, RedHat Linux 6/7)

The initial certification was awarded to the Organization on 10/31/2019 and is valid for a period of two years assuming the following occurs:

- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs).
- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment.
- Either no significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to continue to meet the respective HITRUST CSF Assurance Program criteria, or—where there were changes—procedures performed by the external assessor indicate the Organization's control environment continues to meet the criteria against which the Organization was initially assessed.
- A continuous monitoring program is in place to determine if the controls continue to operate effectively over time.

Based upon the work performed by the Organization's external assessor, HITRUST is of the opinion that the requirements of the HITRUST CSF v9.2 certification program continue to be met.

Additional information on the HITRUST CSF certification program can be found at the HITRUST website at <https://hitrustalliance.net>.

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