

# RingCentral for Legal Firms

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Legal firms and their lawyers understand that a major component of their jobs is effectively communicating with clients and others involved in the legal system. Clients expect to be able to reach their lawyers at all hours of the day or night to quickly address their needs, so you want to be accessible no matter where you are.

You need a phone system that can keep up with you and can give your legal firm a competitive advantage when it comes to client service, collaboration, mobility, and billing. RingCentral's leading cloud business communications is uniquely designed to service your clients and increase your firm's productivity.

## Features and benefits

### Respond to clients from anywhere

RingCentral is completely mobile enabled, so you can use one business number for calls, texts, and faxes and enable your lawyers and legal staff to always be accessible while on the go. For a law firm, this means greater business continuity, streamlining communications to deliver the best possible service to your clients.

### Provide many ways for clients to reach you

Make it easy for clients and stakeholders to reach you however they want. The RingCentral omnichannel platform enables calling, texting, faxing, and video conferencing to collaborate efficiently with clients and other parties and allow them to communicate the way they want. Robust call routing and handling options mean your clients never get a busy signal and always get transferred to the right person the first time. This means the firm maintains a uniform customer experience, reducing the time waiting for a response and allowing you to quickly service your clients and increase your firm's productivity.

### Designed for the legal industry

RingCentral offers a broad range of features and system integrations to help law firms deliver accurate and timely information either to a particular location or across multiple channels in a seamless manner. Some standard key features that can contribute to improving operational workflows in a law office include:

- Call forwarding
- Auto attendant
- Voicemail-to-email
- Call recording
- Call logs/reports
- Call analytics
- Call monitoring

These features help law offices manage and track projects efficiently. Use RingCentral to significantly increase flexibility and potential growth for your firm.

[Find out](#) more ways RingCentral can keep your firm connected.

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For more information, please contact a sales representative. Visit [ringcentral.com](https://ringcentral.com) or call 855-774-2510.

RingCentral, Inc. (NYSE: RNG) is a leading provider of global enterprise cloud communications, collaboration, and contact center solutions. More flexible and cost-effective than legacy on-premises systems, the RingCentral platform empowers employees to Work as One™ from any location, on any device, and via any mode to better serve customers, improving business efficiency and customer satisfaction. The company provides unified voice, video meetings, team messaging, digital customer engagement, and integrated contact center solutions for enterprises globally. RingCentral's open platform integrates with leading business apps and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.



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