

RingCentral for Amazon

Seamlessly integrate your RingCentral cloud communications and collaboration solution with the voice recognition capabilities of Amazon Alexa.



Together, RingCentral and Amazon deliver a simple, secure, and hassle-free communications solution by blending voice commands you use everyday to access vital business features, simplifying workflow and increasing productivity.

Securely view and send messages, initiate calls, and streamline how you start, join, and manage online meetings via any Alexa-enabled device.

Features

RingCentral for Alexa

- Securely access your messages with Alexa voice recognition
- Listen and reply to unheard voicemail messages with voice commands
- Listen and reply to unread text messages with voice commands
- Initiate a phone call from any Alexa-enabled device

RingCentral Meetings for Alexa for Business

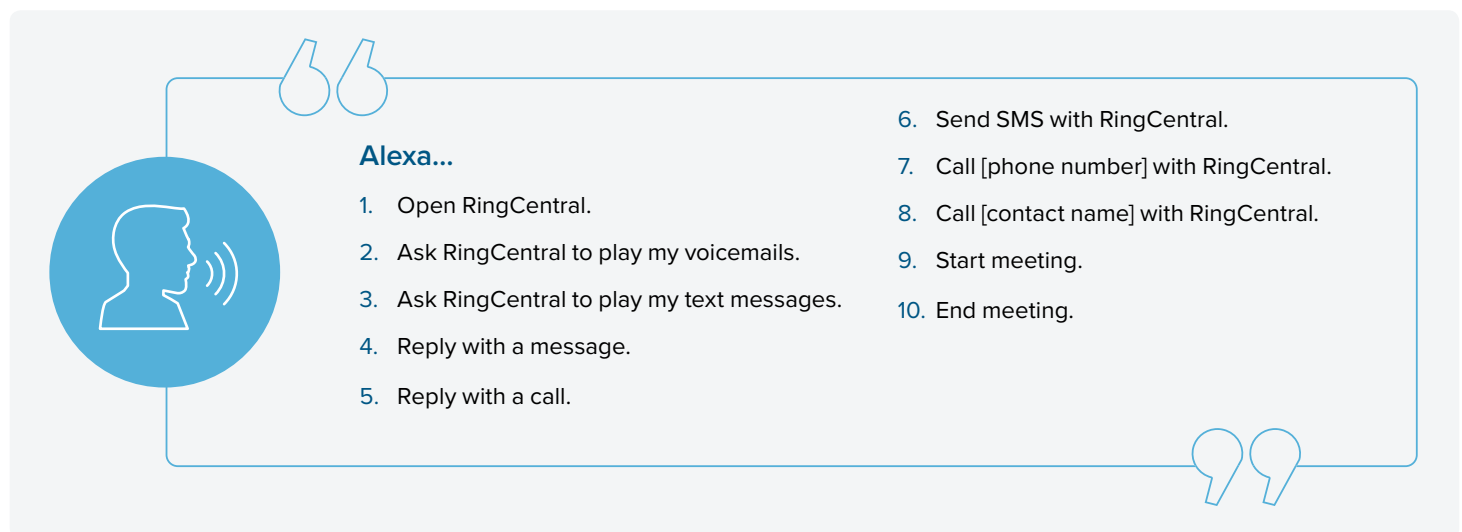
- Join a prescheduled RingCentral meeting with a voice command
- End a RingCentral meeting with a voice command
- Join the audio portion of a RingCentral meeting via an Alexa-enabled device

Benefits

- Seamless integration with daily life**
 You talk to your Alexa-enabled devices every day to check the weather, play music, and now, to manage your business communications. Stay connected at home, your office, and any workspace in between.
- Voice-activated calls and texts**
 Use your RingCentral phone numbers to easily initiate calls, send text messages, retrieve your voicemails, and even reply back using simple voice commands with your Alexa-enabled device.
- Hands-free, hassle-free meeting experience**
 Transform the way your teams collaborate via RingCentral Meetings. Use simple voice commands to start and end online meetings, eliminating the hassle of dialing into conference lines or manually entering complicated meeting ID numbers.
- Secure voice access to communications**
 Amazon's intelligent voice recognition feature allows Alexa-enabled devices to authenticate your identity, ensuring secure access to your business communications features.

How it works

After linking your RingCentral account to the RingCentral for Alexa or RingCentral Meetings for Alexa for Business* you can quickly use voice commands to interact with your Alexa-enabled devices. Examples include:



System requirements

- *Requires a valid subscription to RingCentral Rooms™.
- *Requires a subscription to Amazon Alexa for Business and an AWS account. Please contact Amazon Web Services for more information on Alexa for Business pricing.
- Requires an Alexa-enabled device such as the Amazon Echo™ or the Amazon Echo Dot™.
- Not available for RingCentral Professional™ or Fax® customers.

For more information, please contact a sales representative. Visit ringcentral.com or call 855-774-2510.

RingCentral, Inc. (NYSE:RNG) is a leading provider of global enterprise cloud communications and collaboration solutions. More flexible and cost-effective than legacy on-premises systems, RingCentral empowers today's mobile and distributed workforce to communicate, collaborate, and connect from anywhere, on any device. RingCentral unifies voice, video, team messaging and collaboration, conferencing, online meetings, and integrated contact center solutions. RingCentral's open platform integrates with leading business apps and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.