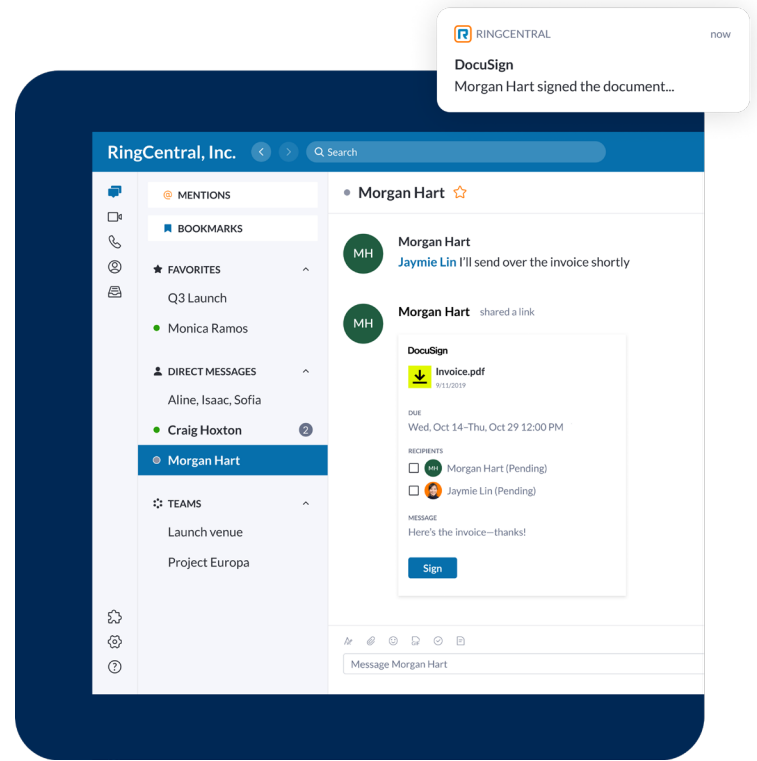# RingCentral

RingCentral Add-ins

Bring the apps you depend on into RingCentral.

Gone are the days toggling from app to app to get work done. RingCentral Add-ins integrate the business tools you use everyday into the RingCentral app. Built on the dynamic Adaptive Card Framework, bots and interactive messages allow your teams to automate their customized workflows to drive efficiency and productivity.

69% of employees waste up to an hour each day navigating between apps, amounting to a waste of 32 days per year.

Features

Rich and interactive app experience

Add-ins allow teammates to collaborate and do their best work directly within the RingCentral app without having to navigate between apps to get work done.

Apps for all teams

From engineering teams to marketing teams and everything in between, the apps you depend on are available with RingCentral Add-ins. Get integrations for Jira, DocuSign, Trello, Github, HubSpot, and many more.

Intuitive app discovery

The embedded App Gallery within the RingCentral app makes adding the apps you value a breeze.

Built on the Adaptive Card Framework

Adaptive Cards make it easy to embed a variety of content including rich media such as videos, carousels, complex layouts, forms for data collection, and visibility toggles.
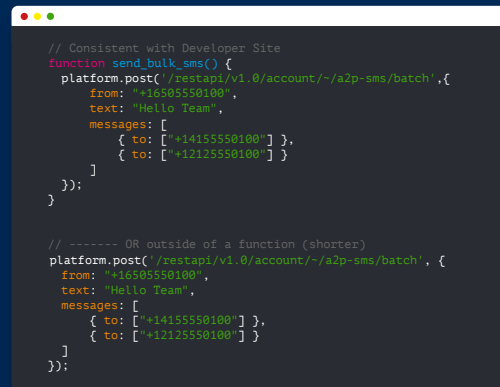

Why use RingCentral Add-ins?

Add-ins drive operational efficiency and productivity by bringing the apps you depend on into RingCentral. Eliminate the need to navigate between apps to complete simple and even complex tasks all within the RingCentral app.

Functionality for all industries and teams of any size

Whether you're a team of two or two-hundred, RingCentral Add-ins bring in the functionality you need all in one place. RingCentral Add-ins currently include apps for Aha!, Akazio, BeRemote, Bridge OC, Bugsnag, GitHub, Google Drive, Google Forms, Jira (Cloud and On-Prem), KeeperAI, Poll Add-in, RSI (Shadow Bot), Trello, and Workday with many more in development.

Calling all developers! Building an add-in couldn't be easier

The Adaptive Card Framework makes it easy to embed a variety of content through simple JSON formatting. With our Add-ins APIs and webhooks, you can quickly and easily receive user feedback and push updates. All built on top of our award-winning developer platform with extensive documentation, bot frameworks, and SDKs.

```
// Consistent with Developer Site
function send_bulk_sms() {
    platform.post('/restapi/v1.0/account/~/a2p-sms/batch',{
        from: "+16505550100",
        text: "Hello Team",
        messages: [
            { to: ["+14155550100"] },
            { to: ["+12125550100"] }
        ]
    });
}

// ------- OR outside of a function (shorter)
platform.post('/restapi/v1.0/account/~/a2p-sms/batch', {
    from: "+16505550100",
    text: "Hello Team",
    messages: [
        { to: ["+14155550100"] },
        { to: ["+12125550100"] }
    ]
});
```

For more information, please visit developers.ringcentral.com/api-products/add-ins or call 855-774-2510.

RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact center solutions based on its powerful Message Video Phone™ (MVP™) global platform. More flexible and cost effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral offers three key products in its portfolio including RingCentral MVP™, a unified communications as a service (UCaaS) platform including team messaging, video meetings, and a cloud phone system; RingCentral Video®, the company's video meetings solution with team messaging that enables Smart Video Meetings™; and RingCentral cloud Contact Center solutions. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

RingCentral