

## Poly CCX 400

Simple and intuitive



Sometimes all you need is a reliable touchscreen phone. An always-on, always-ready phone you can always count on. The Poly CCX 400 is an entry-level business media phone that's easy to use. Its interface is simple and intuitive. And contacts are one swipe or one tap away on a color touchscreen. No word or inflection is ever missed with Poly HD Voice and Poly Acoustic Fence.

The Poly CCX 400 is easy to provision and manage from the RingCentral device portal. It's simple to install on desktops and lobby tables and can also be mounted on a wall with an optional wall mounting bracket.

- Color touchscreen operation with 5" multi-touch LCD display
- Hear every nuance with Poly HD Voice and Poly Acoustic Clarity
- Eliminate distracting background noise with Poly Acoustic Fence
- Full-duplex speakerphone operation with world-class echo cancellation
- Wall mountable with optional CCX 400 wall mount kit

### Benefits

- Conversations stay on track with Poly HD Voice.
- Eliminate distracting background noise at the source with exclusive award-winning Poly Acoustic Fence technology.
- Easy for IT to manage with robust provisioning and management of telephony deployment and support.

# Specifications

## User interface features

- Gesture-based, multitouch-capable capacitive touchscreen
- 5-inch color LCD (720 x 1280 pixel)
- 9:16 aspect ratio
- Screen saver
- On-screen virtual keyboard
- Voicemail support
- Adjustable base height
- One USB type-A port (2.0 compliant) for media and storage applications
- Unicode UTF-8 character support
- Adjustable font size selection (regular, medium, large)
- Normal and dark mode
- Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

## Audio features

- Poly HD Voice technology delivers lifelike voice quality for each audio path; handset, hands-free speakerphone, and optional headset
- Poly Acoustic Clarity technology providing full-duplex conversations, acoustic echo cancellation, and background noise suppression
- TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex)
- Frequency response—150 Hz–7 kHz for handset, optional headset and hands-free speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law), G.729AB, G.722 (HD Voice), G.722.1 iLBC
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment
- OPUS support

## Headset and handset compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially available TTY adapter equipment
- USB headset support

## Network and provisioning

- SIP protocol support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port gigabit Ethernet switch
- 10/100/1000 Base-TX across LAN and PC ports
- Conforms to IEEE802.3-2005 (Clause 40) for Physical media attachment
- Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/TFTP/HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported
- QoS Support—IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN—CDP, DHCP VLAN discovery, LLDPMED for VLAN discovery
  - Network address translation support for static configuration and “keep-alive”
- SIP signaling
- RTCP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting

- IPv4 and IPv6
- TCP
- UDP
- DNS-SRV

### Security

- 802.1X authentication and EAPOL
- Media encryption via SRT
- Transport layer security (TLS)
- Encrypted configuration files
- Digest authentication
- Password login
- Support for URL syntax with password for boot server address
- HTTPS secure provisioning
- Support for signed software executables

### Power

- Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 3) 13 W (Max)
- External Universal AC/DC Adapter (optional) 5 VDC @ 3 A (15 W)
- ENERGY STAR rated

### Regulatory approvals

- Australia RCM
- Brazil ANATEL
- Canada ICES and NRTLc
- China RoHS 2.0
- EEA CE Mark
- Eurasian Customs Union EAC
- Indonesia SDPPI
- Japan VCCI
- Mexico NYCE
- NZ Telepermit
- Saudi Arabia CITC
- South Africa ICASA
- South Korea KC
- USA FCC and NRTL

### Safety

- UL 62368-1
- CAN/CSA C22.2 No. 62368-1-14
- EN 62368-1
- IEC 60950-1 & IEC 62368-1
- AS/NZS 62368-1

### EMC

- FCC Part 15 Class B
- ICES-003 Class B
- EN 55032 Class B
- EN 55024
- CISPR32 Class B
- VCCI Class B

### Operating system

- Android 9

### Operating conditions

- Temperature: 0 to 40 °C (+32 to 104 °F)
- Relative humidity: 5% to 95%, noncondensing

### Storage temperature

- -40 to + 70 °C (-40 to + 160 °F)

### Poly CCX 400 business media phone comes with:

- Console
- Handset with handset cord
- Network (LAN) cable—CAT-5E
- Desk stand
- Setup sheet

### Size unit

- 18.1 cm x 21.5 cm x 5.0 cm WxHxD
- 7.1 in x 8.5 in x 2.0 in WxHxD

### Part number

- 2200-49700-025 CCX 400 Business Media Phone. Open SIP. PoE. Ships without power supply.
- 2200-49700-019 CCX 400 Business Media Phone. Microsoft Teams/SFB. PoE. Ships without power supply.
- 2200-49703-001 CCX 400 wall mount kit

## Weight

- Unit box weight: 1.043 kg (2.23 lbs)

## Unit box dimensions

- 22.2 cm x 24.3 cm x 6.9 cm WxHxD
- 8.7 in x 9.6 in x 2.7 in WxHxD

## Master carton quantity

- Ten (10)

## Warranty

- One (1) year

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For more information, please contact a sales representative. Visit [ringcentral.com](https://ringcentral.com) or call 855-774-2510.

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