RINGCENTRAL ENGAGE VOICE™ DEPLOYMENT AND SERVICES

Powering the effortless customer experience

Whether you run a multi-location enterprise or a small company, RingCentral provides white-glove deployment to launch Engage Voice quickly and efficiently, eliminating IT worries and downtime. And we offer extensive services to ensure your RingCentral Engage Voice service evolves with your organization.

Choose your deployment

- Choose express deployment when no customization is needed for a quick-start implementation at a lower cost.

- Use pre-built integrations to third-party systems to satisfy more complex needs or take advantage of custom API integration for specialized customization.

- Choose the level of support that is right for you and opt for a dedicated Technical Account Manager (TAM) if you need additional guidance during your migration to the cloud.

Get up and running quickly

- Deploy in just weeks, not months.

- Access our web-based solution via any internet-enabled workstation, minimizing your dependency on IT.

- Take advantage of an easy, intuitive UI to quickly onboard agents with minimal training.

- Rest easy knowing you are getting a quality implementation due to careful processes and well-trained staff.
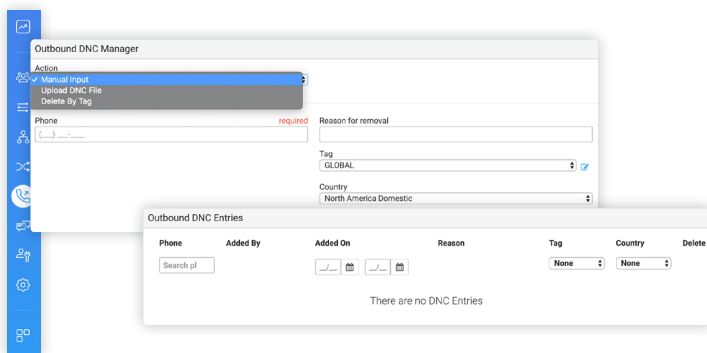
Stay in control in the cloud

- Take advantage of RingCentral University for the training, tools, and knowledge that enable self-reliance and agility.

- Maintain full control of your platform with the information you need to understand RingCentral Engage Voice inside and out.

- Leverage our ongoing expertise and mentoring through one of our advanced support packages that includes a dedicated go-to expert for insight and assistance.

- Utilize DNC list scrubbing and scrub your lists for the types of calls you do not want to make, such as numbers on DNC lists, litigious people, and recently disconnected numbers.

Fit any environment

- Take advantage of flexible, open APIs to integrate with almost any third-party solution using RESTful APIs.

- Extend your existing, homegrown back-end systems, legacy on-premises systems, and modern cloud-based systems such as CRM, WFM, and HR systems.

- Connect your contact center to the rest of your organization with a shared communications framework.

- Integrate with existing reporting and business analytics frameworks for deeper insights.

RingCentral®

Enjoy the competitive edge

- Take advantage of new features with every product release cycle, which occurs every two to three weeks.

- Capitalize on RingCentral's industry expertise to continuously improve your contact center capabilities.

- Scale with the best in the business as RingCentral builds out and improves a number of products, including RingCentral Office®.

Right-fit deployment

Choose the deployment option that best suits your needs and budget.

Get started quickly

Deploy quickly and without suffering any downtime.

Maintain control

We provide everything you need to stay agile and in control in the cloud.

Seamlessly integrate

Harness flexible, open APIs to integrate with your environment.

Enjoy continuous improvements

Take advantage of new industry-leading features every few weeks.

WHAT OUR CUSTOMERS
ARE SAYING

" There are three things we immediately experienced with this platform: First, the uptime and not having the outages we were experiencing. Second, we can make changes to the interface the way we want to make them. And third, there is a considerable benefit in the time and money saved in the way we can now do things. **Many processes are now automated so we can focus on priority number one: driving revenues.**"

– Ryan Mayer, Chief Technology Officer

NutraScience LABS

" **I love that we're on RingCentral now.** It makes our jobs fantastic. We've had various other systems—and it was horrible. Now we're on one platform, all in one place, and we go to one place for support."
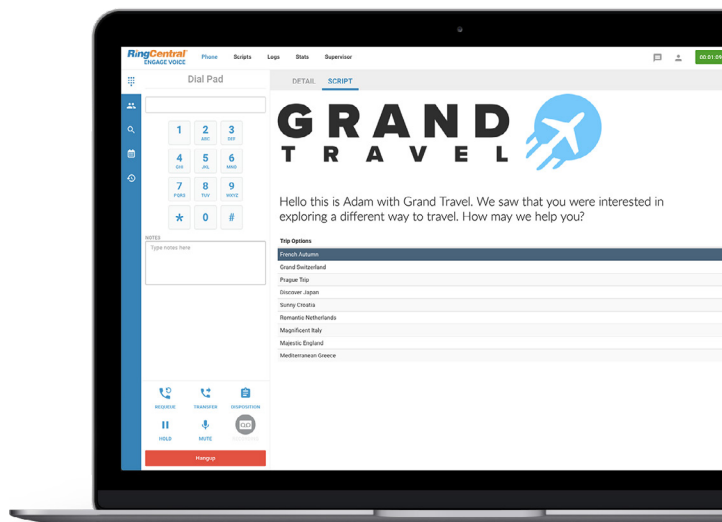
– Sarah Lawes, Sr. Director of Workforce Management & Analytics

iPacesetters

For more information,
please contact a sales representative.

Visit ringcentral.com

Or call us at 855-774-2510.

RingCentral®

RingCentral, Inc. (NYSE: RNG) is a leading provider of global enterprise cloud communications, collaboration, and contact center solutions. More flexible and cost-effective than legacy on-premises systems, the RingCentral platform empowers employees to work better together from any location, on any device, and via any mode to serve customers, improving business efficiency and customer satisfaction. The company provides unified voice, video meetings, team messaging, digital customer engagement, and integrated contact center solutions for enterprises globally. RingCentral's open platform integrates with leading business apps and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

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