Business SMS and Business MMS

Business SMS and Business MMS enhance your business communications by enabling users to send and receive texts and multimedia files with customers, colleagues, and departments from your RingCentral business numbers. You maintain your professional identity and increase your efficiency.

Features and benefits

- You have one business number that supports voice, fax, and text messages.
- Send and receive 1,000-character messages to and from RingCentral extensions or 10-digit local or long-distance numbers.
- Message colleagues, clients, and departments with your business identity—even from your personal devices.
- RingCentral users can reply via Business SMS or Business MMS with the RingCentral Phone™ mobile app and the RingCentral Phone™ desktop app.
- Text seamlessly across devices, including smartphones, tablets, and computers.
- Collaborate more effectively by communicating in a single text thread.
- RingCentral customers in the US and Canada can send and receive SMS messages with up to 160 characters to/from international numbers in supported countries.
- Block unwanted texts with number-blocking and spam blacklists.
- Receive email notifications of incoming messages on your PC or Mac®.
- Tap to join an audio conference invitation without needing to enter a participant access code.
- Clickable phone numbers and URLs make it easy to place calls or view websites with just a tap.
- Send and receive images, videos, and files.
- See previews of multimedia files in in-line message threads.

Business SMS and Business MMS increase your efficiency and maintain your professional image by providing text messaging and multimedia file sharing with your business number.
How it works

Initiate a new text or MMS message with a single tap.

Easily select an image to send by tapping the icon to the left of the text box.

Select an image from your photo library or take a photo to send.

Send images, receive videos, and view previews in-line in your message thread.
You're seamlessly integrated with your corporate directory and can view your colleagues’ real-time phone status (e.g., available, etc.) from the app.

Invite participants to join a conference call with a quick text.

For more information, please contact a sales representative. Visit ringcentral.com or call 855-774-2510.