

RingCentral® ConnectCentral 2017 Social Media Contest U.S. Contest Official Rules

NO PURCHASE OF ANY KIND IS NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCE OF WINNING. THIS CONTEST IS A SKILLS-BASED COMPETITION.

SPONSOR: The sponsor of the RingCentral® ConnectCentral 2017 Social Media Contest (the “Contest”) is RingCentral, Inc., 20 Davis Drive, Belmont, CA 94002 (“Sponsor”).

CONTEST PERIOD: Contest begins at 6:00 AM Pacific Time (PT) on October 23, 2017 and ends at 6:00 PM PT on October 25, 2017 (the “Contest Period”). Entries must be submitted during the Contest Period to be eligible to receive an award. Late entries will be disqualified, and Sponsor will determine the timing of entries in its sole discretion.

ELIGIBILITY: The contest is open to the public but only to those who in person attend ConnectCentral 2017 (an “Entrant,” and collectively, “Entrants”). Contest is void where restricted or prohibited by law. Employees, officers, directors, resellers, agents, affiliates and representatives of Sponsor and other participating partners, including their affiliated companies, parents, subsidiaries and advertising and promotion agencies (collectively, “RingCentral Entities”), and their immediate families and members of their households, are ineligible to participate in this Contest. Entrants must have a Twitter® or Instagram® account to enter. The Contest is subject to all national, state, and local laws. The eligibility of Entrants shall be determined by Sponsor in its sole discretion.

HOW TO ENTER: Prior to the Contest Period, eligible participants will be sent an email explaining the Contest rules. To enter the Contest, an Entrant must post a photo and/or post on Instagram and/or Twitter at ConnectCentral 2017 using the hashtags #ConnectCentral17, RCPromo and tagging us @RingCentral. Entrant must then post the photo on either Twitter or Instagram, using the hashtags #ConnectCentral17 and #RCpromo, and also using the tag @RingCentral (an “Entry,” or collectively, “Entries”). Entries must include all aforesaid hashtags and tag to be entered in the Contest.

Sponsor shall determine, in its sole discretion, whether an entry meets the eligibility criteria to participate in the Contest. Sponsor’s decisions regarding eligibility and all other aspects of the Contest are final and binding. In the event of a dispute as to the identity of a winner based on an e-mail address or social media handle, the winning entry will be declared made by the authorized account holder of the e-mail address or social media handle submitted at time of entry. “Authorized account holder” is defined as the natural person who is assigned to an e-mail address by an Internet access provider, online service provider, the platform, or other organization (e.g., business, educational, institution, etc.) that is responsible for assigning e-mail addresses or social media handles. In the event of ongoing dispute, Sponsor has the right to determine the identity of entrants in its sole discretion.

AWARDS: There will be a total of three (3) daily winners (“Daily Award Winners”). The Daily Award Winners will each receive one (1) Amazon Echo Dot. There will be a total of one (1) grand prize winner who will receive one (1) Amazon Echo Show.

WINNERS: All eligible entries received during the Contest Period will be judged and scored by representatives of Sponsor (“Judges”). Judges will select the four (4) best posts on a determination of quality and subject matter (the “Finalists”).

NOTIFICATION: The Daily Award Winners will be announced on or about October 23, 2017 at 7:30 p.m. PT, October 24, 2017 at 9:30 p.m. PT, and October 25, 2017 at 4:30 p.m. PT, respectively. The Grand Prize Winner will be announced on October 25, 2017 at 6:00 p.m. via Twitter and Instagram. Sponsor will also attempt to notify winners by Twitter and Instagram. All winners must direct

message @RingCentral on Twitter or Instagram within one hour of the announcement to claim their prize, or an alternate winner will be selected. All daily prizes must be claimed during conference hours. The Grand Prize winner must provide an address when claiming the prize, and the Amazon Echo Show will be mailed to them. Any notification returned as undeliverable may result in disqualification at Sponsor's sole discretion. Award Winners may be required to execute and return an Affidavit of Eligibility/Release of Liability/Publicity Releases (where legal) subsequent to the notification attempt. If an Award Winner fails to return the required documentation by the specified deadline, the award may be forfeited and an alternate winner determined by Sponsor. Acceptance of any award constitutes permission to use the winner's Entries and his/her name, personal information and likenesses without further compensation, except where prohibited by law.

ODDS: The odds of winning depend on the number of eligible Entries received during the Contest Period and the quality of the Entries submitted.

INTELLECTUAL PROPERTY: Ownership of the underlying intellectual property of the Entrant remains the property of its rightful owner, and no transfer of ownership shall be affected by virtue of participation in the Contest. Each Entrant hereby grants Sponsor the irrevocable, worldwide, royalty-free, fully transferable right and license to reprint, copy, transmit, display, reproduce, perform, use, create derivative works from, and exhibit any Entry and/or materials and information submitted by such Entrant, including, but not limited to, for use in Sponsor's future promotions. [This grant of right and license will be exclusive with respect to the Entry and non-exclusive with respect to any other material or information.] Each participating Entrant hereby represents and warrants that any Entry and other materials and information provided by Entrant are original to Entrant and do not violate or infringe upon the copyrights, trademarks, rights of privacy, publicity or other intellectual property or other rights of any person or entity, and do not violate any laws, rules or regulations. If the Entry or information or materials provided by Entrant contain any content or elements that are not owned by Entrant and/or which are subject to the rights of third parties, Entrant represents he or she has obtained, prior to submission of the Entry and information or materials, any and all releases and consents necessary to permit use and exploitation of the Entry and information and materials by Sponsor without additional compensation of any kind.

Each Entrant represents and warrants that the Entry and materials and information provided do not contain information considered by Entrant, Entrant's employer, employees or personnel, or any other third party to be confidential. Entrant agrees that Sponsor has the right to verify the ownership and originality of all Entries and that, upon Sponsor's request, Entrant must submit a written copy of any release or permission Entrant has received from a third party granting Entrant the right to use such property. Entrant understands and acknowledges that in the event Entrant is selected as a winner based on an Entry, and Entrant's ownership, rights and the originality of the Entry cannot be verified to the satisfaction of Sponsor in its sole discretion, or is in any other way ineligible, Sponsor may select an alternate Award Winner.

GENERAL RULES: By participating in this Contest, Entrants agree to be bound by these Official Rules and the decisions of Sponsor, which shall be final and binding in all respects. The Sponsor reserves the right at its sole discretion to disqualify any Entrant that tampers or attempts to tamper with the Entry process or the operation of the Contest or any website, including without limitation, the RingCentral blog found at <http://www.ringcentral.com/blog>; violates these Official Rules; or acts in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person. Any attempt by any person to deliberately undermine the legitimate operation of the Contest may be a violation of criminal and/or civil law, and, should such an attempt be made, Sponsor reserves the right to seek damages from any such person and Entrant to the fullest extent permitted by law. Sponsor's failure to enforce any term of these Official Rules will not constitute a waiver of that

provision. Sponsor reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the Contest if it is not capable of running as planned, including, but not limited to, infection by computer virus, tampering, unauthorized intervention, fraud, technical failures or any other problems beyond the control of Sponsor, and, at its option, grant the awards from among all eligible Entries received prior to cancellation.

DISCLAIMER AND LIMIT OF LIABILITY: SPONSOR MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, REGARDING ANY AWARD OR ANY ENTRANT'S PARTICIPATION IN THE CONTEST. SPONSOR AND RINGCENTRAL ENTITIES (AS DEFINED ABOVE) SHALL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, COST, OR INJURY THAT ARISES FROM OR RELATES TO PARTICIPATION IN THE CONTEST, OR WINNING OR USE OF AN AWARD, INCLUDING BUT NOT LIMITED TO: (I) LATE, LOST, DELAYED, DAMAGED, MISDIRECTED, INCOMPLETE, OR UNINTELLIGIBLE ENTRIES; (II) TELEPHONE, ELECTRONIC, HARDWARE OR SOFTWARE PROGRAM, NETWORK, INTERNET, OR COMPUTER MALFUNCTIONS, FAILURES, VIRUSES OR DIFFICULTIES OF ANY KIND; (III) FAILED, INCOMPLETE, GARBLED, OR DELAYED COMPUTER TRANSMISSIONS; (IV) THE USE OR DOWNLOADING OF ANY SOFTWARE OR MATERIAL IN CONNECTION WITH THIS CONTEST; (V) TYPOGRAPHICAL OR OTHER ERROR IN THE PRINTING OF THE OFFER, ADMINISTRATION OF THE CONTEST, OR IN THE ANNOUNCEMENT OF THE AWARDS; AND (VI) ANY OTHER CONDITION THAT MAY CAUSE THE CONTEST TO BE DISRUPTED OR CORRUPTED. SPONSOR RESERVES THE RIGHT, IN ITS SOLE DISCRETION AND WITHOUT PRIOR NOTICE, TO SUSPEND OR CANCEL THE CONTEST, ALTER THE RULES OR CANCEL OR SUBSTITUTE THE AWARDS FOR ANY REASON, INCLUDING, BUT NOT LIMITED TO, IF AT ANY TIME A COMPUTER VIRUS, TECHNICAL PROBLEM, OR OTHER UNFORESEEABLE OR UNCONTROLABLE EVENT ALTERS OR CORRUPTS THE ADMINISTRATION OF THE CONTEST, OR THE AWARDING OR USE OF THE AWARDS.

RELEASE: BY ENTERING THE CONTEST, EACH ENTRANT RELEASES AND AGREES TO HOLD HARMLESS TWITTER®, INSTAGRAM® SPONSOR AND ALL RINGCENTRAL ENTITIES (AS DEFINED ABOVE) FROM ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, COSTS, LOSSES, OR DAMAGES OF ANY KIND (INCLUDING, WITHOUT LIMITATION, THOSE RELATED TO PERSONAL INJURY, DEATH, DAMAGE TO PROPERTY, INFRINGEMENT OF PROPRIETARY RIGHTS, RIGHTS OF PUBLICITY OR PRIVACY OR DEFAMATION) ARISING OUT OF OR IN CONNECTION WITH: (I) ENTERING THE CONTEST; (II) ACCEPTANCE OR USE OF ANY PRIZE OR AWARD; AND (III) OTHERWISE ARISING OUT OF OR RELATING TO THE CONTEST.

PRIVACY: Entrant information submitted will be collected and used in accordance with Sponsor's Privacy Policy, which can be found at <http://www.ringcentral.com/legal/privacy-policy.html> subject to the other provisions of these Official Rules.

CHOICE OF LAW; VENUE: This Contest and the rights and obligations of Sponsor and participants will be governed by and controlled by the laws of the State of California, applicable to contracts made and performed therein without reference to the applicable choice of law provisions. Any and all disputes, claims, and causes of action arising out of or connected with the Contest, or any benefits received, or the administration of the Contest not resolved through internal adjudication shall be resolved individually, without resort to any form of class action, and exclusively by arbitration, to take place in the State of California pursuant to the Rules of the American Arbitration Association, then effective, (2) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with participating in the Contest and in no event shall Entrant be entitled to receive attorneys' fees or other legal costs; and (3) under no circumstances will a participant be permitted to obtain awards for and participants hereby waive all right to claim punitive,

incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased.

NO AFFILIATION WITH THIRD PARTIES: This Contest is sponsored and administered exclusively by Sponsor and is no way sponsored, endorsed, administered by or associated with Twitter® or Instagram®.