**RingCentral**

Messaging and more for your enterprise

Enjoy unlimited messaging that allows employees to collaborate with teams, partners, customers, and more—all you need is an internet connection and an email address.

Administrators can more easily tame communications chaos. From world-class security and privacy to robust manageability, deploy a powerful enterprise messaging solution that's deeply integrated with video, phone, and third-party apps.

Hey! Can you share your presentation?
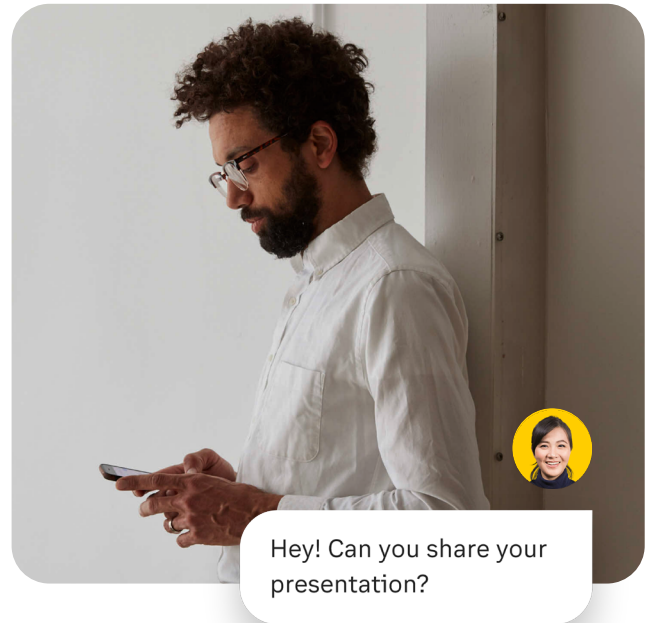
The distribution of communications creates immense complexity for administrators and users. Administrators, who already have many other responsibilities, have to manage multiple software applications across many users and locations while ensuring IT security. And users find themselves wasting time navigating between applications and losing context in business conversations. Unified communications solves this problem by merging the most essential communications tools under a single vendor. Advancements in unified communications include:

- A shift from traditional, on-premises systems to cloud-based systems that can be accessed anywhere

- Communications tools that work across desktop, mobile, and browser

- Tighter integrations with other software solutions in the enterprise

The RingCentral app combines **team messaging, video conferencing, and enterprise-grade telephony** into a single user interface.

With the RingCentral app, employees can send a quick message to a colleague, meet via a video conference, or call or text a client.

Key features that help you drive positive business outcomes

Organized messaging

- Unify asynchronous messaging across your enterprise.
- Create teams to help you get work done faster.
- Invite external guests such as your customers or vendors. Invite anyone with an email address.

Rich video conferencing features

- Escalate a conversation from a message to a phone call to a video call with screen sharing and remote desktop control functionality.
- View and share recorded meetings from right within the app.
- View transcripts in-app to keep the work going after the meeting.

Desktop and web accessible

- No separate devices required. All you need is an internet connection.

iOS and Android compatible mobile application

- Enjoy a mobile-first design.
- Allow employees to use their own devices.
- Use WiFi or cellular networks to be productive on the go.

Themes, customizable tabs, and personal folders

- Customize the application to fit your work style and business needs.

Enterprise-grade PBX

- Get a full phone head-up display, SMS, and fax on both desktop and mobile applications.
- Start a phone call with one or many people, right from your messaging conversation.
- Keep your personal number private across any device—communicate with just your RingCentral number.

Integrated

- Share an unlimited number of files from either local drive or cloud storage providers.
- Reduce silos between applications and streamline workflows with RingCentral Add-Ins.
- Stay on top of your day with Outlook and Google calendar integrations.

Easy administration and security

- Video Pro and Video Pro+ users within a RingCentral MVP account can engage freely in team messaging and video conferencing with full MVP users.
- Monitor and control team creation among your user base.
- Allow or block users' abilities to add external guests to teams and conversations within the app.
- Quickly export and review messaging data.

For your employees

Messaging and file sharing

Work in large enterprises often relies on many stakeholders across departments and geographies.

The RingCentral app brings together everyone you need on one interface. With the app, you can create a team of cross-functional stakeholders for the project at hand, share files in the team, add tasks and comments, and even communicate with GIFs and emojis.

Video meetings

Whether reviewing complex design work or closing a deal with a customer, visual communication is at the heart of these interactions.

The RingCentral app helps you launch spontaneous video conferences no matter where you are. You can also schedule video conferences for later dates and times, and the RingCentral app will intelligently recommend creating a team for messaging and file sharing based on the attendees.

Business phone

Geographically distributed employees working on a variety of devices is most definitely the future of work. When an idea needs to be discussed live and a video conference is not possible, a phone call remains one of the most effective ways to communicate, collaborate, and connect.

The RingCentral app makes it easy to call, text, and even fax from the same interface where you message and share files. Our enterprise-grade PBX is backed by an industry-leading SLA and almost 20 years of innovation to help you keep the conversation going.

For your administrator

Team management and guest control

The ability for users to create teams is an important feature that helps your business get work done more effectively.

Administrators can control team settings and even delete or archive teams to keep communication on track and meet security requirements. Administrators can also allow or block external parties, or guests, from being added to teams or conversations.

A single app

The RingCentral app consolidates the full functionality of at least three communications applications under a single umbrella, which means less vendors to manage and a lower risk of employees using unauthorized apps, also known as "shadow IT."

Moreover, our app brings your entire user base onto a single platform, which makes managing licenses and privileges that much easier.
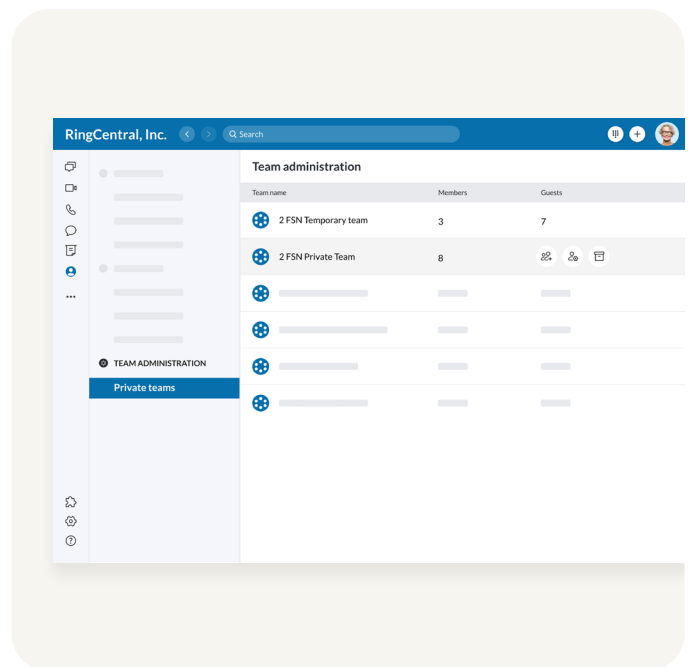
Powerful interoperability

Robust integrations

The RingCentral app connects to hundreds of application integrations to help you embed team messaging, video conferencing, and telephony more seamlessly into your organization.

Moreover, RingCentral Add-Ins bring common business applications into the team messaging experience, further reducing application switching and improving workforce productivity.
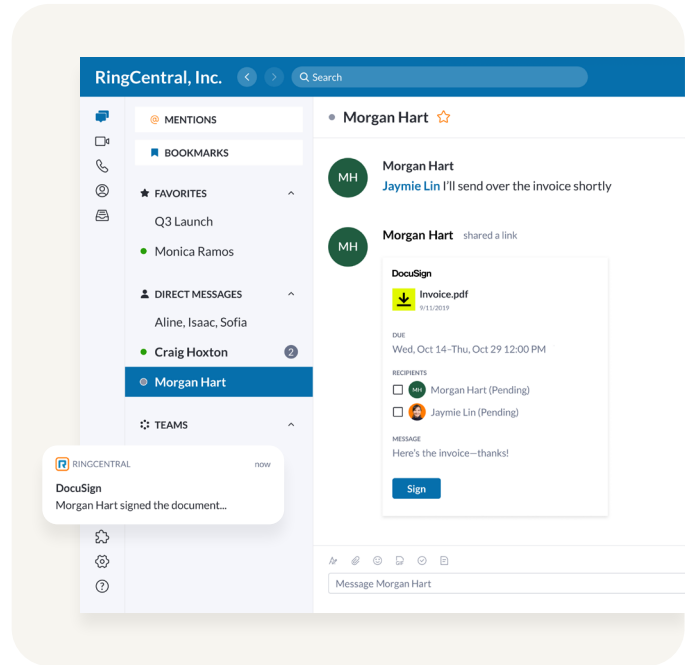
For more information, please contact one of our solution experts. Visit ringcentral.com or call 855-817-4894.