

RingCentral for high-tech



High-tech is in the midst of a significant digital transformation. In fact, the high-tech sector is at the forefront of deploying new digital technologies like cloud communications and collaboration as they focus on driving global innovation to stay competitive and drive better business outcomes. At the heart of innovation is the need to keep your employees and teams always connected as they take new products and services to market. These technology savvy employees expect the very latest tools to drive higher productivity while enabling them to be efficient and connected anywhere and on any device.

As digital transformation has evolved, it has forced businesses to adapt to changing expectations of how employees, customers, and partners communicate and interact. High-tech employees have been suffering for years dealing with multiple communication tools that do similar tasks, but don't work well together. They also suffer from poor access to timely back-office information in real time. Finally, they are often stuck using old, outdated internal communication tools that offer no insight and don't keep pace with the speed of tech. Specifically these issues include:



Poor communications

More than 50% of employees cite difficulty communicating and collaborating with colleagues and external stakeholders as a key issue for business.¹



Inefficient or manual processes

57.3% of employees blame inefficient and manual processes for difficulty communicating inside and outside the business.¹



Lack of visibility into key information

More than 41% claim little or no visibility into getting timely status updates and overall poor visibility into key processes and information.¹

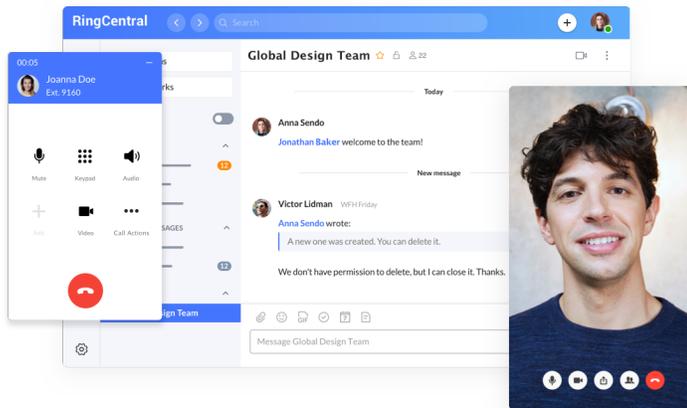
39% of employees reported collaboration levels at their workplace as too low.²

1. Sources: Future of Work, Worker Survey, IDC, December 2019, North America—Annual Collaboration Survey, IDC, January, 2020

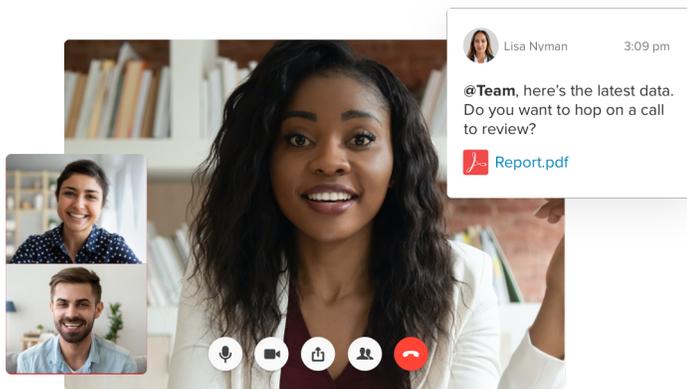
2. ClearCompany, September 2017

Communication meets innovation

Every modern high-technology business relies on global innovation to not only keep pace in an extremely competitive sector but to thrive and continually differentiate their new products and service offerings. Cloud-based communications technology incorporates messaging, video, and phone to seamlessly deliver unified tools that work together and make it easy for connected employees to collaborate effortlessly as



RingCentral MVP®



RingCentral Video

you scale your business. A comprehensive platform approach delivers the ultimate flexibility that a high-tech business needs to connect communications with mission-critical applications in real time. RingCentral unified communications solutions deliver a modern, connected employee experience that delivers better business outcomes, all in a single easy-to-use app.

Innovate everywhere

One app for every conversation

Bring your messages, meetings, and phone calls together in one app, on any device.

Less overhead, more collaboration

With a SaaS-based pricing model, you can say goodbye to excess capital overhead as you grow.

Setup is simple

Add or remove users around the world in just a few clicks, even when you're on the go.

Make it personal for employees

Give your teams the flexibility to connect their way from anywhere to reduce workflow disruption.

Collaborate globally

Inspire a culture of teamwork

Bring teams together on a single communications platform that connects with their favorite tools.

Connect globally in real time

Meet face-to-face from any location with one-click HD video meetings and screen sharing.

Keep everyone in the loop

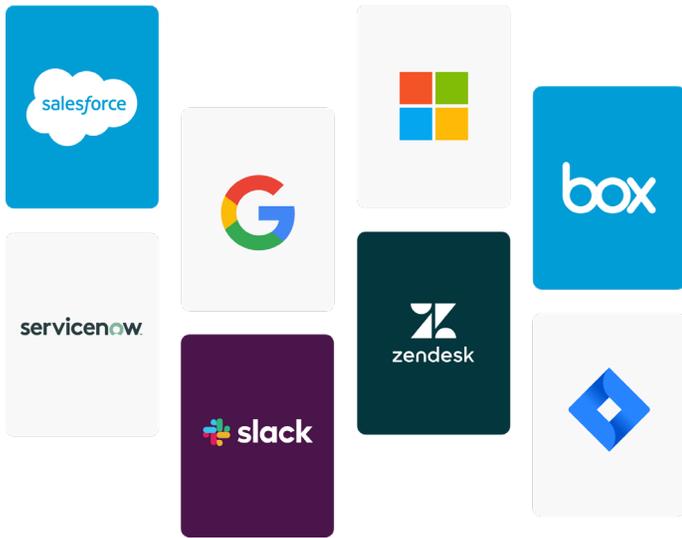
Stay in touch between meetings with team messaging and built-in task management.

Be open to anything

Bring together all your essential tools with 100+ ready-to-use apps, open APIs, and AI.

Get real-time insights

Track adoption, usage, and service quality—right from our analytics portal.



Connect your critical apps

Integrated platform

Save time and resources with hundreds of pre-built integrations built on a highly scalable platform.

Streamline workflows

Expedite workflows and task management across all teams.

Open APIs

Build your own custom integration with our open APIs.

Secure

Enterprise-grade security encrypts all your meetings and conversations.

Reporting

Get on-demand, customizable call reporting and analytics reports.

Enterprise-grade open API platform

Scale your business with a Gartner Magic Quadrant Leader

RingCentral has been (and still is) a [Gartner Magic Quadrant Leader](#) for many years and a trusted partner that helps startups every day. We deliver a burn-rate-friendly and easy-to-deploy collaboration solution across messaging, video, and phone—while eliminating IT complexity.

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Connect with us and check out a product tour.

Visit ringcentral.com/high-tech or call **844-569-2989**.



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