



# Blue Health Intelligence Ensures Easier Collaboration with RingCentral

## Company profile

Blue Health Intelligence is the nation's premiere health intelligence resource, delivering data-driven insights about healthcare trends and best practices.

## Year founded

2010

## Website

[www.bluehealthintelligence.com](http://www.bluehealthintelligence.com)

## Headquarters

Chicago, IL

## Size

120 employees

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Information Technology Manager**

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## The leading healthcare database

Blue Health Intelligence (BHI) generates software products that give customers different ways of looking at data. BHI accesses the industry's largest and most comprehensive database of integrated medical and pharmacy claims. As a result, the company is a valuable resource for virtually any entity committed to high-quality healthcare coverage and services in the U.S. Founded in 2010, BHI has 120 employees and is headquartered in Chicago.

## Switching to the cloud

Before BHI chose RingCentral's cloud communications solution, their Chicago office had an on-premise PBX system—as did their recently acquired locations in Florida and California. These PBX systems were not identical, which made administration and management difficult. Employees at the various BHI offices tried to work collaboratively, but communication became problematic, because the PBX systems lacked cross-functionality.

"Our biggest issue was not having everyone on a centralized system where you could easily look up employees or departments," says Tim Hemmerling, Information Technology Manager. "Having disjointed systems is no way to do business."

## Enabling flexibility and mobility

The employees at BHI work collaboratively quite often despite being in different locations. RingCentral's feature-rich system allows employees to stay connected and available anytime, anywhere. Employees at BHI rely heavily on individual conference bridges to collaborate with colleagues at different offices. The RingCentral mobile app is another crucial tool BHI uses to send and receive calls when away from their desks.

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## A user-friendly and regulatory-friendly system

RingCentral provides the IT staff at BHI with a communications system that does not require extensive training and can be maintained internally—giving the IT staff more time to work on other projects. As a growing company, it was important to Hemmerling and his colleagues that setup and use of their phone system would be easy, so that it would not be time-consuming when new employees started. Being professionals in the medical field, it was essential for BHI to have a communications solution that met their regulatory compliance needs.

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