



BlueAlly Improves its Flexibility with RingCentral

Company profile

BlueAlly provides capacity services for large and mid-sized enterprises.

Year founded

1999

Website

www.blueally.com

Headquarters

Tysons Corner, VA

Size

300+ employees

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Helping clients find IT resources

BlueAlly serves as a prime source of capacity services for large and mid-sized enterprises. A preferred partner for many companies, BlueAlly helps its clients scale, optimize, and manage IT capacities to reach their business goals. With more than 700 global engagements successfully delivered, BlueAlly excels in managed staffing, converged infrastructure, and consulting solutions. Founded in 1999, its headquarters is located in Tysons Corner, Virginia, and currently houses more than 300 employees.

Ditching the legacy PBX

Solution Architect Stephen Liegey and his colleagues at BlueAlly used an on-premise PBX system prior to switching to RingCentral. Maintenance fees on this outdated setup were costing thousands of dollars per year. In addition, the system proved to be difficult from an administrative perspective. “It was a pain in the neck to add a new user if you weren’t familiar with the system,” Liegey says. “Figuring out how to program the phone and set up the voicemail could be very time-consuming. But with RingCentral, it only takes me 5 minutes to get a user up and running.”

Improving flexibility

Liegey and his colleagues at BlueAlly discovered that the features included with RingCentral Office® enabled greater flexibility and mobility in various ways—a vast improvement over the PBX system they had before.

Employees at BlueAlly enjoy being able to easily access their voicemails via email. The auto attendant feature reduces call traffic to the receptionists, and conference calls are easy to schedule, now that each employee has an individual conference bridge.

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Maintaining connectivity

Direct-dialing via extension has made internal communication simple and easy, especially for those who don’t work at the main office. Now that everyone is on a unified phone system, management and administration are easier than ever for Liegey. “We have about 15 to 20 remote employees who work out of a home office,” Liegey says. “All I have to do is send them a phone, they plug it in, and it’s ready to go.”

“We like that everything is cloud-based. We don’t have to worry about anything but the physical phones themselves,” Liegey says. “RingCentral has provided us with an easy to use and reliable system for a great price.”