

All About RingCentral Office®

RingCentral Office is the #1 cloud business phone system with enterprise-class voice, fax, text, conferencing and online meetings.

Use RingCentral Office as your business phone system and get:

- More power than a traditional phone system.
- One system for multiple locations and mobile employees.
- Unparalleled ease of use—no PBX expertise needed.
- Ultimate mobility and access from anywhere online or on your mobile devices.
- No risk—reliable service with free customer support 24/7.¹
- Best value with an all-inclusive, low fixed monthly cost.

	20-User Phone System Comparison	RingCentral Office	Traditional On-Premises PBX Systems
UP-FRONT COST	On-premises hardware: PBX, server cards	\$0	\$6,495
	One-time phone cost ²	\$3,000	\$3,000
	Setup and implementation	FREE	\$1,000
	Integrations with Box, Google, Dropbox™, Outlook®	FREE	Additional charges may apply
	PBX software licenses	FREE	\$4,000
MONTHLY COSTS	All-inclusive pricing with business-class features	\$600	Not available
	Unlimited local and long-distance calling ³	FREE	\$210
	Unlimited internet fax	FREE	\$300
	Local numbers for each user	FREE	\$40
	Toll-free number and minutes	FREE	\$100
	Feature and functionality updates and upgrades	FREE	\$240
	24/7 US-based customer support ¹	FREE	\$240
	Business SMS	FREE	Not available
	Audio conferencing ⁴	FREE	\$200
	Online meetings ⁴	FREE	Not available
	Telephone service	N/A	\$103
	Ongoing system management and configuration	Designed for easy self-management	Requires IT or outsourced support
	System management optimized for smartphone and tablet	FREE	Not available
Service contract	No contracts required	Contracts required and early termination fees	
TOTAL COSTS	Total monthly cost (includes maintenance/12)	\$600	\$988
	Total cost in year one (includes phones)	\$10,200	\$31,691
	Total cost in year two	\$7,200	\$17,196
	Total cost over two years	\$17,400	\$48,087
	Percentage saved over two years	64%	
Your savings with RingCentral Office		\$30,687	

¹24/7 Customer phone support available for Office customers with two or more users. Phone support Monday–Friday 8 a.m.–9 p.m. ET/5 a.m.–6 p.m. PT for Professional and Office customers with one user; customers with Fax or Professional Pro plans should open a case at <http://success.ringcentral.com/RCSupportPortalCreateNewCase>.

²Price based on Cisco 303 model.

³US and Canada only.

⁴Available with Office Standard, Premium, and Enterprise.

Included features

Business phone system

- Auto-Receptionist
- Multi-level IVR⁴
- Dial-by-name directory
- Templates for batch configuration
- Employee and department extensions
- Cost center management
- Music and messages on hold
- Call monitoring⁴
- Audit Trail™
- Voicemail with email notification
- Voicemail-to-text⁵

Business SMS and MMS

- Unlimited texts
- International SMS
- Mobile devices
- Texting features

Call and fax management

- Answering rules
- Call queues
- Call forwarding
- Caller ID
- Extension dialing
- Call screening
- Call recording (automatic⁶ and on demand)
- Shared lines
- Call park
- Intercom
- Paging
- Call transfer

- Call blocking
- Return calls with *69
- Presence across multiple devices

Audio conferencing

- Unlimited, easy access
- Host controls plus invite
- International dial-in numbers

Video conference and online meetings

- HD video and voice
- PC, Mac®, tablets, and smartphones
- Web share on PC, Mac, iOS®, and Android™
- Host controls (mute/unmute, record, annotation, etc.)

Internet fax

- Send and receive without a fax machine
- Faxes arrive as email attachments
- Sign and edit faxes electronically
- Send faxes using a fax machine with an analog adapter

Reliable phone service

- Secure VoIP phone service
- Smart numbers for voice and fax
- Directory listings
- Toll-free, local, or vanity numbers
- International numbers (local or toll free)
- RingMe® click-to-call-me
- RingOut® click-to-call-out

RingCentral Phone™ desktop app

- PC and Mac with HD, VoIP, text, conferencing, and online meetings

Integrations

- Google (Chrome/Gmail/Hangouts)
- Salesforce⁶
- Oracle Sales Cloud
- Zendesk⁶
- Desk.com⁶
- Box, Dropbox™, Google Drive™
- Microsoft Windows applications and Outlook contacts

RingCentral Phone mobile app

- iOS with HD VoIP, text, and fax
- Android with HD VoIP, text, and fax

HD voice-enabled devices

- Polycom® IP phones
 - VVX 101
 - VVX 201
 - VVX 311
 - VVX 411
 - VVX 501
 - VVX 601
 - IP5000 conference
 - IP6000 conference
 - RealPresence Trio 8800
- Cisco®
 - SPA 303
 - SPA 508
 - SPA 514G
 - SPA 525G2
 - SPA-122 (ATA)
- Yealink
 - Yealink W56P cordless phone

⁵ Available with RingCentral Enterprise Edition.

⁶ Available with RingCentral Office Premium™ and Enterprise™ editions.

Quick facts

Powerful for users

Collaborative communications experience unifies the way employees communicate with customers, partners, and one another.

Easy for IT

Powerful, easy-to-use interface enables administration from anywhere, including mobile devices.

FREE 24/7 customer service and support¹

Global availability⁷

Ability to activate users in 39 countries with local capabilities and provision international virtual numbers for 119 countries.

Affordable

One flat, predictable monthly cost. No setup costs, no contracts required, no surprises.

How do I purchase RingCentral Office?

Purchase RingCentral Office online in just minutes, or contact Sales to customize a package tailored to your business' needs. You'll get a low monthly rate and instant activation—no setup fees, no contracts required.

Best-in-class phones

Purchase or rent competitively priced IP phones designed specifically for VoIP business phone systems.

Sign up at ringcentral.ca or contact our sales department today at [888-451-5071](tel:888-451-5071).

⁷RingCentral Global Office™ is available in select countries.

RingCentral, Inc. (NYSE:RNG) is a leading provider of global enterprise cloud communications and collaboration solutions. More flexible and cost-effective than legacy on-premises systems, RingCentral empowers today's mobile and distributed workforce to communicate, collaborate, and connect from anywhere, on any device. RingCentral unifies voice, video, team messaging and collaboration, conferencing, online meetings, and integrated contact center solutions. RingCentral's open platform integrates with leading business apps and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.